

# Atlantic Conference on Eyjafjallajökull and Aviation

## Steps to be taken... *Well, some ideas anyway...*

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# Building on steps taken so far - Recap

- **Triage**
- **Collection of facts**
- **Re-calibrate mitigation response as hypothesis are proven or disproven**



# Highlights drawn from this conference

- **No standard, system or model is perfect!**
- **Crisis/situation management is crucial**
- **Practice and simulation of decision-making**
- **State Safety Programs & Safety Management Systems must address this hazard (just like any other!)**
- **Financial support for work must be found ...and maintained**



# Ingredients for Future Solutions

- **Robust collaboration among with all stakeholders**
- **Take time to understand the information**
- **Clear lines of authority and accountability**

**Geology**

**Meteorology**

**Airworthiness**

**Flight operations**

**Air Traffic Management**

- **A high level of teamwork and trust**



# Recipe for Successful Action

- **Collaboration, not just communication**
- **Replace urgency with importance**
- **Focus on human factors**
- **Everyone will perform better with training and practice**
- **Put ingredients in ICAO process, keep heat on...**

